

# Our Commitment To Your Health



We understand that many of our valued guests and/or residents may be experiencing concern as a result of COVID-19 (Novel Coronavirus), and we wanted to reassure you of our commitment towards the health and safety of our staff and community.

Below are just some of the best practice precautions that we strictly adhere to, all of which are sanctioned by the World Health Organisation.



**1.5metres  
physical  
distancing**



**Hand washing  
every 60  
minutes**



**Sanitizer  
for  
guests**



**Games/  
meeting room  
closed**



**Camp  
kitchen  
closed**



**Extra cleaning front and back of house** including additional sanitization of hard surfaces, and touch points including the bathrooms, camp kitchens and BBQ's.



**Healthy, happy staff** Since the outbreak of COVID-19, we have also taken extra precautions to confirm that none of the team members have shown any symptoms, been in contact with anyone known to have Covid-19, or travelled to any of the affected regions.

In light social distancing recommendations and to ease guest concerns we have moved to the following policy to protect our guests and/or residents from potential illnesses of any kind, including Covid-19.

**Contact-less  
guest self-check  
in via key safe**

**All rooms keys to  
be sanitized after  
departure**

**Reception open  
Monday to Friday  
10am - 3pm**

**Reception available all  
other times by phone  
5797 2972**

If you are still feeling uneasy about venturing out, you can use pick up and delivery services Uber Eats and Deliveroo (where available) or contact reception for up to date advice on supermarkets, cafes, meal/supermarket delivery services and medical services.

We cannot thank you enough for the incredible support you have shown us day after day in all parks. We know that what we do wouldn't be possible if it wasn't for our amazing guests and residents and we want you to know that we truly appreciate this.

**From the whole family here, we thank you for your support and loyalty.**